

**Geller Endocrinology and Internal Medicine**  
**2080 Century Park East Suite 1812 Los Angeles, CA 90067**  
**1000 North Olive Avenue West Palm Beach, FL 33401**  
**310.277.1812 561.214.4566 info@jordangeller.com**

### **Geller Endocrinology and Internal Medicine Patient Policies Agreement**

**PAYMENT:** All services are charged directly to the patient and the patient is solely responsible for payment. Payment in full is expected when services are rendered. A late fee of 1.5% per month (18% per annum) is charged on all accounts 60 days or more past due. Dr. Geller is not a provider for any insurance plans and we do not render our services on the basis that the insurance company will reimburse you for any of our fees.

**CANCELLATION POLICY:** Your appointment time is reserved specifically for you. We request 24-hour cancellation notice (1 business day). Missed appointments or same day cancellations will be charged for the full amount of the visit and you may not reschedule until this balance is paid. If you have prepaid for your appointment, no refund will be given for cancellations less than 24-hours prior to your appointment. If you do not show for your appointment, no refund will be given nor any credit provided towards future charges.

**FEES FOR ADDITIONAL SERVICES:** Due to the time incurred to provide services outside of an office visit, unless otherwise agreed upon, additional fees may apply for completion of forms (disabled parking, jury duty, insurance, residential care admission, disability, etc.), letters or calls to airlines, insurance agents, attorneys, etc; medication refills after hours, prior authorization for tests or medications, outside laboratory or imaging referrals and excessive telephone calls or emails.